

The Blue Door Nursery

Terms and Conditions

Sessions and Payment of fees

- A deposit will be taken to secure a place.
- The deposit will hold the place for a maximum of one term after the intended start date.
- The deposit will be 2 weeks' worth of sessions booked for a new child (maximum of £200.00). This does not pay for any sessions; it is to secure the space.
- Fees are payable by the 15th of each month. Unpaid fees will be subject to a 5% late payment charge.
- Fees can be paid by cash, cheque, debit or credit card (a 40p admin charge will apply), bank transfer or by company nursery voucher schemes.
- Unpaid fees could result in the cancellation of a nursery space if a satisfactory payment arrangement is not made.
- The deposit is paid to your account against the last invoiced fee amount. If there is any deposit amount remaining, this will be returned via a cheque.
- If fees remain unpaid after the child has finished at the nursery, the debt will be recovered through the small claims court/debt management company.
- Discounts Full time attendance (7.30/8.30-6.30 all 5 days) =13% reduction. Sibling discount = 13% reduction for youngest child when attend at the same time. Twins discount with an older sibling attending = 13% for the first twin, 6.5% for the second twin.
- Sessions cannot be swapped. Extra sessions can be booked on request.
- If a child is ill or is on holiday (even with prior notice), missed sessions are invoiced and must be paid.
- For regularly attending children, one week's holiday and bank holidays are refunded back to parents via holiday vouchers. They are to be used within in the term dates as specified on the voucher and expire one year after issue.
- Term time only children <u>do not</u> receive holiday vouchers. For term time only children bank holidays are not charged.